

# **Home Care Checklist**

# We Take Care of Family

## **Check Us Against the Competition**

At Fedelta Home Care, we believe that we are the best in the business at what we do, and we are upfront about our services and policies. We also want you to make the best decision based on the needs of you and your loved ones. That's why we created the Home Care Checklist — so you can see how we compare against other Home Care companies you may talk to.

Below is a checklist of things to keep in mind as you research your home care options:

Providers		हु Provider Checklist:				ਹੁੰ Offers a Wide Variety of Services, Including:
#2	#3	Ū L	#1	#2	#3	$\frac{7}{6}$ of Services, Including:
		Respond to your needs 24/7				Home Care
		✓ Custom care plan with flexible schedule				
		✓ Offer 2 to 24-hour shifts				
		✓ No long contracts — cancel service				✓ Life enrichment
		with only 8-hour notice				
		✓ Same-day assessments				☑ Hospital to home
		✓ Fast start-of-care turnaround				☑ Disease management
		☑ Licensed by WA State Dept of Health				Post-surgical care
		✓ Both Home Care and				☑ Respite care
		Home Health Care licenses				End of life comfort and care
		✓ Full liability insurance				Home Care Nursing
		✓ Works with your long-term care				_
		insurance for reimbursement				✓ Delegation
		✓ Surveyed by 3 <sup>rd</sup> party for Client				✓ Infusion services
		satisfaction				Pediatric Home Care Nursing
		Locally owned and operated				✓ Disease management
		(Not a franchise)				Professional Care Management
		Has online service that allows you to:		П		
		7 Communicate with your				
		_				✓ Crisis management
						✓ Customized Care Plan
		_				☐ Goals for recovery and improvement
		_				☐ Review and manage medications
						☑ Accompany Client to medical
		E Fay Invoices				appointments
		Has an automated system to:				Coordinate medical equipment
П		Monitor Caregiver arrival and departure				and supplies
						Provide referrals to medical, legal,
		☐ Ensure accurate billing				and financial specialists
	00 00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0     0 <td>Respond to your needs 24/7  Custom care plan with flexible schedule  Offer 2 to 24-hour shifts  No long contracts — cancel service with only 8-hour notice  Same-day assessments  Fast start-of-care turnaround  Licensed by WA State Dept of Health  Both Home Care and Home Health Care licenses  Full liability insurance  Works with your long-term care insurance for reimbursement  Surveyed by 3rd party for Client satisfaction  Coally owned and operated (Not a franchise)  Has online service that allows you to:  Monitor care in real-time and review care logs  Make requests and notes  Pay Invoices  Has an automated system to:  Monitor Caregiver arrival and departure  Alert of Caregiver absences</td> <td>Respond to your needs 24/7  Custom care plan with flexible schedule  Offer 2 to 24-hour shifts  No long contracts — cancel service with only 8-hour notice  Same-day assessments  Fast start-of-care turnaround  Licensed by WA State Dept of 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arrival and departure □ □   □ □ Alert of Caregiver absences

### **Home Care Checklist**

#### **Expert and Compassionate Care**

We employ over 200 Caregivers and 50 Nurses with a wide array of training and experience. This means that we will match you with a Caregiver or Nurse that fits your needs.

#### Caregiver/Nurse **Providers** Checklist: #2 #1 of the agency ✓ Licensed by Dept of Health: Caregivers - HCA or CNA Nurses - RN, LPN, or LVN ✓ Receive Client-specific orientation before arriving at Client's home П П ✓ Provider works with you to find the right Caregiver and will replace them if it isn't the right "fit" ☑ Caregivers receive comprehensive compensation and benefits package at no cost to you **Caregiver Screening Includes:** Nationwide criminal background check ☑ Washington State criminal background check ✓ Driver & motor vehicle background check ✓ Sexual misconduct background check ☑ Elder and Child abuse/neglect background check П Fingerprint record check ☑ Employment history verification П $\Box$ ☑ First Aid and CPR verification ☑ English speaking, reading, and writing fluency testing ☑ Skills competency testing

# **Fedelta At-A-Glance**

Fedelta Home Care was founded in Seattle in 2004 and is still locally owned and operated. We offer Home Care and Home Nursing Care services throughout the Puget Sound region. Our reputation for quality and costeffective care is unsurpassed in the Pacific Northwest.

Have Questions?
Want to Schedule a
Complimentary, No-Risk
Home Care Assessment?

Call (206) 362-2366 Or Visit

www.FedeltaHomeCare.com



